

Discrimination is Against the Law

Acacia Family Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Acacia Family Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Acacia Family Medical Group

- Provides free aids and service to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Catina Valenzuela

If you believe that Acacia Family Medical Group has failed to provide these services or

discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with:

Catina Valenzuela, Civil Rights Coordinator
Acacia Family Medical Group
8036 San Miguel Canyon Road
Prunedale CA 93906
Phone: (831) 663-9500 Ext. 132
Fax: (831) 663-9503
cvalenzuela@acaciamed.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Catina Valenzuela, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at; <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509 F, HHH Building
Washington, D.C. 22021
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>